



APPLY
NOW
FOR A
REBATE

WATER SMART GARDENS & HOMES REBATE SCHEME

1 JULY 2009 TO 30 JUNE 2011

Our Water Our Future
A Victorian Government Initiative



A MESSAGE FROM THE MINISTER FOR WATER

The need to save water has never been greater.

After more than a decade of drought, Victoria continues to experience below average rainfall and runoff. It is up to all of us to develop lifelong water saving habits.



That is why the Victorian Government is building Australia's largest desalination plant, capturing water savings from irrigation upgrades, building a network of pipelines to move water around the State to where it is needed most, and increasing the use of recycled water.

Along with the major water infrastructure projects, the Next Stage of the Government's Water Plan encourages many practical and often inexpensive water conservation measures.

The Victorian Government is helping households cut water consumption by providing further incentives to save water, extending the funding for the Water Smart Gardens and Homes Rebate Scheme for another two years.

The Water Smart Gardens and Homes Rebate Scheme assists individual Victorians to reduce consumption and help conserve precious drinking water.

Since the launch of the Water Smart Gardens and Homes Rebate Scheme in January 2003, there has been an overwhelming response to help save water. Over 228,500 rebates have been claimed, helping Victorians save more than 2.24 billion litres of water each year.

The scheme encourages householders to claim a rebate on products such as water-efficient showerheads, which can save up to 13,500 litres of water per person a year; and on installing dual-flush toilets, which can save over 35,000 litres a year for a family of four.

For 2009-2011, rainwater tanks of just 4,000 litres are eligible for the Large Tank Rebate of \$900 and \$1000 (reduced from 5,000 litres in the previous scheme). This will make larger rebates more accessible to Victorians.

The products listed in this brochure provide an excellent way to continue water saving habits that last a lifetime. And remember, it is the small things you do that combine to make a big difference.

The Hon Tim Holding, MP
Minister for Water

CORE OFFERS

DUAL-FLUSH TOILET REBATE \$50

(LIMIT 1 PER PROPERTY)

For replacement of a single flush or less water efficient dual-flush toilet.

- An eligible dual-flush toilet uses 3 litres of water on a half flush, 6 litres or less on a full flush.
- This product must be installed by a licensed plumber.
- This rebate is for a replacement toilet only. New houses not eligible.

HOT WATER RECIRCULATOR REBATE \$150

(LIMIT 1 PER PROPERTY)

A hot water recirculator is a device that saves cold water in the hot water pipes by diverting this cold water back into the hot water system or cold water plumbing. This reduces water wastage by allowing the water to be used within the home.

- Systems directing the cold water to rainwater tanks or storage for outdoor use are not eligible.
- This product must be installed by a licensed plumber and a PIC certificate may be required if product, plus plumbing costs exceed \$750.



WATER-EFFICIENT SHOWERHEAD ★★★★ RATED REBATE FROM \$10

(LIMIT 2 PER PROPERTY)

A water-efficient showerhead uses up to 30% less water and can be fitted to most showers.

- A ★★★★★ star rated showerhead uses 9 litres of water or less per minute.
- Rebate \$10 where cost of showerhead is greater than \$30 and less than \$100.
- Rebate \$20 where cost of showerhead is \$100 or greater.

WATER CONSERVATION AUDIT REBATE \$50

(LIMIT 1 PER PROPERTY)

A water conservation audit is a service to assess where a household can save water, quantify potential savings and recommend products and methods to help achieve the savings.



PERMANENT GREYWATER SYSTEM REBATE \$500

(LIMIT 1 PER PROPERTY)

A permanent greywater system recycles waste water from laundries and bathrooms for use on the garden.

- Must include suitable subsurface irrigation as part of the system.
- Greywater systems must be permanently installed at the property by a licensed plumber, provide overflow to sewer or septic tank and not store untreated greywater for more than 24 hours.
- A PIC certificate must be included with your rebate application. This rebate is not available for blackwater or combined black/greywater systems.

Only one each of the core product rebates can be claimed per eligible property, except showerheads (two rebates per property). The property must be a residential property connected to an urban reticulated water supply and have an account with a Victorian urban water supplier.

For more information visit www.ourwater.vic.gov.au

RAINWATER TANKS GENERAL CONDITIONS

Tanks connected to new houses that received a building permit for the house after 30 June 2005 are not eligible for a rebate.



TANK REBATE 1 SMALL RAINWATER TANKS

REBATE \$150

(TANK ONLY)

For a rainwater tank for use outside your home (for tanks sized 600 litres or greater).



REBATE \$150

(TANK TO TOILET CONNECTION)

For connection of a rainwater tank to the toilet (new tanks sized 600 to 1,999 litres, existing tanks greater than 600 litres).



REBATE \$300

For a rainwater tank that collects water for use outside the home and is connected to a toilet (for small tank only 600 to 1,999 litres).

TANK REBATE 2 LARGE RAINWATER TANKS

(LIMIT 1 PER PROPERTY, REBATES AVAILABLE BY ELECTRONIC FUNDS TRANSFER OR CHEQUE)

REBATE \$500

Rainwater tank connected to toilet OR laundry (tank size 2,000 to 3,999 litres).

REBATE \$900

Rainwater tank connected to toilet OR laundry (tank size 4,000 litres or greater).

REBATE \$1,000

Rainwater tank connected to toilet AND laundry (tank size 4,000 litres or greater).

SMALL TANK REBATE 1 CONDITIONS: Rainwater tank must be a minimum size of 600 litres which collects rainwater for use outside your home only. Connection of an existing tank to toilet is also eligible for a \$150 rebate if connected by a licensed plumber. Tanks must be installed by a licensed plumber and a PIC certificate included if product and associated plumbing installation costs exceed \$750.

LARGE TANK REBATE 2 CONDITIONS: Rainwater tank must be purchased after 1 July 2009 and connections to toilet and/or laundry made at time of installation. Must be installed by a licensed plumber and a PIC certificate included with application. Rebates for Large Tank Rebate available by electronic funds transfer or cheque.

BASKET OFFER REBATE \$30

A \$30 rebate is available on the purchase of one or more products with a COMBINED VALUE of \$100 or more.

Only one basket offer rebate is available per eligible customer per calendar year.

MULCH ①

A garden insulator that retains water and includes organic and inorganic types of mulch.

COMPOST/ MULCH BIN

A bin used to hold compost or mulch.

WETTING/ MOISTURE AGENT

Crystals or liquid that are mixed with soil to retain its water content.

FLOW INTERRUPTERS FOR TOILETS

The flow interrupter device for a toilet operates by stopping the flush as soon as the pressure on the flush button is released, thus reducing the amount of water used to flush the toilet.

SHOWER TIMERS

A device to alert a person of how long they have been in the shower.

RAINWATER DIVERTER

A device which diverts water from the downpipes of a house guttering system to be used on the garden or in a swimming pool.

TRIGGER NOZZLE ②

A detachable device for your hose, allowing you to release water only when necessary.

FLOW CONTROL DEVICES ③

Flow control valves and tap flow restriction devices can be attached to or installed in your existing showerhead or tap outlet to reduce the amount of water flowing through it. Flow control valves must reduce flow to 9 litres per minute or less to be eligible. Includes pre-packaged sets of flow control valves.

MOISTURE/ RAIN SENSOR ④

A device attached to your garden auto sprinkler system to sense rain and/or soil moisture. It stops the system operating in wet or rainy conditions.

TEMPORARY GREYWATER DIVERTER

A rubber hose for insertion in domestic waste pipes to divert greywater to the garden.

GARDEN TAP TIMER ⑤

A device to turn taps on and off at specific times.

WATERLESS CAR CLEANING PRODUCTS

These are products that are primarily for cleaning a vehicle but may also wax, polish and/or provide UV screening for vehicles without the addition of water.

DRIP WATERING SYSTEM/WEEP HOSE

Above-ground or subsurface porous hoses that weep or drip water along their length rather than spraying it into the air.



SUMMARY CONDITIONS

CORE OFFER

(limit 1 rebate per property except for showerheads)

A Plumbing Industry Commission (PIC) certificate of compliance must be included with your rebate application if the total cost of the product and associated plumbing is greater than \$750.

PRODUCT	REBATE	SUMMARY CONDITIONS
All approved permanent greywater systems	\$500	Must be installed by a licensed plumber and be connected to a suitable subsurface irrigation system. Rebate application must include PIC certificate. Must be EPA compliant and have a council septic tank permit if required. This rebate is not available for blackwater or combined black/greywater systems.
Rainwater tanks	\$150- \$1,000	Where total cost of tank and associated plumbing is greater than \$750, the rebate application must include PIC certificate. Tank must be installed by a licensed plumber. Tanks connected to new houses that receive the building permit for the house after 30 June 2005 are not eligible.
Tank to toilet connection	\$150	Connection must be made by a licensed plumber to a new small tank (600 to 1,999 litres) or existing tank (greater than 600 litres).
Dual-flush toilet	\$50	Must be installed by a licensed plumber. Must be a 6/3 flush or better toilet and replace an existing less efficient toilet (eg single-flush toilet or 9/4.5 litre dual-flush toilet). Rebate payable for cistern or full toilet suite.
Hot water recirculator	\$150	Must recirculate water in the home and not discharge to tank. Must be installed by a licensed plumber.
Water conservation audit	\$50	Must be conducted by a licensed plumber or other profession listed at www.ourwater.vic.gov.au
Water-efficient showerhead	\$10 \$20	Must be ★★ rated or better. Showerhead must cost \$30-\$99 to be eligible for a \$10 rebate. Showerhead must cost \$100 or more to be eligible for the \$20 rebate.



BASKET OFFER

(Limit 1 rebate per property per calendar year)

- Flow control valve
(must reduce flow to 9 litres per minute or less)
- Mulch *(organic or inorganic)*
- Wetting/moisture agent
- Compost/mulch bin
- Moisture/rain sensor
- Garden tap timer
- Trigger nozzle
- Drip watering system/weep hose
- Temporary greywater diverter
- Shower timers
- Rainwater diverters
- Waterless car cleaners
- Toilet flush interrupter device

Full terms and conditions are available at www.ourwater.vic.gov.au and on back of the claim form.



THINGS YOU NEED TO KNOW

Who is eligible to claim a rebate?

Residential customers whose property is connected to an urban reticulated water supply and who have an account with a Victorian urban water supplier.

How do I get a rebate?

- Apply to your water supplier on an application form from www.ourwater.vic.gov.au, or
- Get a claim form from your local hardware, plumbing supplies, garden retailer or local water supplier.
- Call the Department of Sustainability and Environment on 136 186

When do I need to use a plumber?

A licensed plumber must install all rainwater tanks, permanent greywater systems, dual-flush toilets and cisterns, hot water recirculators and tank to toilet connections. Where required, a PIC certificate must be supplied. See terms and conditions for details.

What is a PIC certificate?

A PIC certificate is a Plumbing Industry Commission (PIC) certificate of compliance that is supplied by a licensed plumber. A PIC certificate must be included with your rebate application if the total cost of the product and associated plumbing is greater than \$750.

Ask your plumber to supply you with a PIC certificate on completion of works.

For more information visit www.pic.vic.gov.au.

What is the large tank rebate?

Rebates between \$500 and \$1,000 are available for large rainwater tanks with at least 2,000 litres capacity and connected to the toilet and/or laundry. These are referred to as Large Tank Rebate 2.

Can I still get a rebate if I buy a tank but don't connect it to my toilet or laundry?

Yes, a \$150 rebate for tanks 600 litres and greater, not connected for indoor use, still applies.

If I have already claimed a \$150 tank rebate, can I still claim Large Tank Rebate 2?

Yes, if you purchase a new tank (2,000 litres or more) and connect it to your toilet and/or laundry. See terms and conditions.

Can I claim a rebate for connecting an existing rainwater tank to my toilet?

Yes, you are eligible for the \$150 tank to toilet connection rebate when connecting an existing rainwater tank to the toilet.

Do I need to attach my receipt and proof of installation to my rebate application?

Yes. The original product receipt(s), plumber's receipt and PIC certificate (where required) must be submitted with the application form. Check the claim form for details.

When does the product need to be purchased and installed?

To be eligible for the rebates described in this brochure you must have purchased and installed your products after 1 July 2009. Claims for all rebates must be submitted by 30 September 2011. Products purchased before 1 July 2009 are still eligible for rebates set out in the terms and conditions in operation 1 July 2007. Applications for these rebates must be lodged by 30 September 2009.

How will my rebate be paid?

The rebate for most products will be provided as a credit on your next water bill(s). Where the rebate is \$500 or more, payment may be requested by cheque or Electronic Funds Transfer (EFT) by filling in the relevant details on the claim form. These payments may take around 10-12 weeks to process.

How many rebates can I claim?

You can claim one rebate for each core product over the life of the scheme for each eligible property that you receive a water bill for (except for showerheads where two rebates can be claimed). For the basket of goods you can claim one rebate per calendar year for each eligible property.

LOOK FOR THIS ICON WHEN YOU SHOP



FOR MORE INFORMATION ABOUT THE WATER SMART GARDENS AND HOMES REBATE SCHEME:

- Call the Department of Sustainability and Environment Customer Service Centre on 136 186
- Visit the Our Water Our Future website at www.ourwater.vic.gov.au
- Contact your local water retailer
- Ask a water saving product retailer

FOR MORE INFORMATION ABOUT:

Water Efficient Labelling
and Standards Scheme

→ waterrating.gov.au

★★★★★rating for new homes

→ buildingcommission.com.au

PIC certificates

→ pic.vic.gov.au

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For more information contact the
DSE Customer Service Centre 136 186

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Full terms and conditions are on the back of the
rebate claim form, which is available from the
DSE Customer Service Centre, your local water
business, product retailers or the website:
www.ourwater.vic.gov.au

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