

Customer engagement journey

Help shape the way Westernport Water provides water and wastewater services by having your say.

We want to engage with as many customers as possible to better understand their water needs and what they think of Westernport Water's services and prices. This feedback will be used to develop our next price submission, which sets out our key projects and service levels for the five year period 2023-28, including our proposed prices.

From September 2021, we'll be running customer engagement activities to capture the views and priorities of our customers and will make available a range of different ways for customers to get involved and have their say.













