

---

## **DRINKING WATER QUALITY POLICY**

Version No: 4  
Approved By: Board  
Approval Date: 19/03/2018  
Next Review Date: March 2020

---

### **1 PURPOSE**

The Drinking Water Quality Policy formalises the level of service and commitment to drinking water quality management throughout Westernport Water.

### **2 SCOPE**

This policy applies to all employees of Westernport Water and contractors or consultants working on behalf of Westernport Water.

### **3 POLICY APPLICATION**

Drinking Water in Victoria is regulated by the *Safe Drinking Water Act 2003* (SDWA) and the *Safe Drinking Water Regulations 2015* (SDWR). The Act places obligations on water suppliers to provide safe, high quality drinking water. The Drinking Water Quality Policy aligns with Westernport Water's Strategic Framework, regulatory requirements, the Australian Drinking Water Guidelines and provides clear intent of our commitment to providing safe, high quality drinking water to our customers.

Westernport Water commits to managing drinking water quality to ensure safe, high quality water is supplied to our customers. Westernport Water employees, contractors and consultants will undertake activities which comply with processes and procedures defined in the Drinking Water Quality Management System.

### **4 APPLICABLE LEGISLATION, REGULATION AND STANDARDS**

Westernport Water's Drinking Water Quality policy responds to the Westernport Water's governing bodies' requirements and the principles of good corporate governance.

The following documents must be considered when editing this policy. Any changes made to this document are to be reflected in and aligned to:

- *Safe Drinking Water Act 2003*
- *Safe Drinking Water Regulations 2015*
- WPW Water Quality Risk Management Plan (INT12-00497)

## **5 POLICY STATEMENT**

Westernport Water is strongly committed to managing its water supply efficiently to provide safe, high quality drinking water compliant with the Safe Drinking Water Act 2003, the Safe Drinking Water Regulations 2015 and other regulatory requirements. Westernport Water maintains a Drinking Water Quality Management System which reflects the Australian Drinking Water Guidelines (ADWG) 2011, to adequately manage the risks to drinking water quality.

To achieve this, Westernport Water will:

- manage water quality from the source water catchment to our customers tap by utilising a risk based multiple barrier approach consistent with the ADWG twelve elements framework;
- continue to develop appropriate contingency planning and incident response capability in which potential threats to water quality are identified and balanced;
- partner with customers, the community, stakeholders, regulators and employees to ensure expectations are met;
- maintain regular monitoring of the quality of drinking water and establish effective reporting mechanisms to provide relevant and timely information and confidence in the water supply and its management; and
- seek continuous improvement by assessing performance against corporate commitments and stakeholder expectations and participating in appropriate research and development activities.

All managers and employees involved in the supply of drinking water are responsible for understanding, implementing, maintaining and continuously improving the Drinking Water Quality Management System.